# WASHINGTON COUNTIES RISK POOL SUMMER CONFERENCE ROUNDTABLE NOTES

# Thursday, July 23, 2015

The Marcus Whitman Hotel, Walla Walla, Washington

#### Claims Administrator and Risk Manager Attendance:

County	Risk Pool Appointment	Name	Present
Adams	Claims Administrator, Risk Manager	Patricia Phillips	V
Benton	Claims Administrator, Risk Manager	Lexi Wingfield	
Chelan	Claims Administrator	Cindy Dietz	V
	Risk Manager	Cathy Mulhall	V
Clallam	Claims Administrator, Risk Manager	Rich Sill	V
Columbia	Claims Administrator, Risk Manager	Drew Woods	V
Cowlitz	Claims Administrator, Risk Manager	Clyde Carpenter	V
Douglas	Claims Administrator, Risk Manager	Steve Clem	V
Franklin	Claims Administrator, Risk Manager	Tim Dickerson	V
Garfield	Claims Administrator, Risk Manager	Jennie Bowman	V
Grays Harbor	Claims Administrator	Joy Carossino	
	Risk Manager	Dale Gowan	V
Island	Claims Administrator, Risk Manager	Elaine Marlow	V
Jefferson	Claims Administrator	Leslie Locke	
	Risk Manager	Philip Morley	
Kittitas	Claims Administrator	Michael Nigrey	V
	Risk Manager	Lisa Young	V
Lewis	Claims Administrator, Risk Manager	Paulette Young	V
Mason	Claims Administrator	Julie Almanzor	V
	Risk Manager	Dawn Twiddy	V
Okanogan	Claims Administrator, Risk Manager	Tanya Craig	V
Pacific	Claims Administrator, Risk Manager	Kathy Spoor	V
Pend Oreille	Claims Administrator, Risk Manager	Teresa Brooks	
San Juan	Claims Administrator, Risk Manager	Pamela Morais	V
Skagit	Claims Administrator, Risk Manager	Jessica Neill Hoyson	
Skamania	Claims Administrator, Risk Manager	Vacant	
Spokane	Claims Administrator, Risk Manager	Steve Bartel	
Thurston	Claims Administrator, Risk Manager	Tammy Devlin	V
Walla Walla	Claims Administrator, Risk Manager	Lucy Schwallie	V
Whatcom	Claims Administrator	Dan Gibson	V
	Risk Manager	Karen Goens	V
Yakima	Claims Administrator, Risk Manager	Cindy Erwin	V

## **Others in Attendance**

County/Entity	Title	Name	Present
Chelan	County Commissioner	Keith Goehner	N
Clallam	HR Analyst	Tammy Sullenger	N
	Civil Investigator	Tom Reyes	N
Franklin	Prosecuting Attorney	Shawn Sant	Ø
Garfield	Commissioner	Robert Johnson	Ø
Grays Harbor	Commissioner	Vickie Raines	Ø
Island	County Commissioner	Jill Johnson	V
Jefferson	Chief Civil DPA	David Alvarez	V

Lewis	County Commissioner	Gary Stamper	$\mathbf{N}$
	Central Services Director	Michael Strozyk	M
Pacific	County Commissioner	Lisa Ayers	$\mathbf{N}$
Pend Oreille	Community Development Director	Mike Lithgow	$\overline{\mathbf{A}}$
San Juan	County Manager	Mike Thomas	V
Skagit County	Civil DPA	Arne Denny	V
Skamania	Commissioner	Doug McKenzie	$\mathbf{N}$
	Prosecuting Attorney	Adam Kick	$\mathbf{N}$
Spokane	Liability Adjuster	Lauren Williams	$\mathbf{N}$
Walla Walla	Commissioner	James Duncan	$\mathbf{N}$
	Human Resources/Risk Manager	Sheila Eslinger	M
Yakima	Prosecuting Attorney	Joe Brusic	M
Arthur J Gallagher	Area Vice President	Liz Miser	$\mathbf{N}$
	Director of Risk Control	Tim Chace	$\mathbf{N}$
Berkley	President	Rich Vincelette	$\mathbf{N}$
	SVP – Underwriting	Brian Whooley	M
	Regional Underwriting Manager	Richard Zak	$\mathbf{N}$
Lexington	Regional Production Specialist	David Reese	$\mathbf{N}$
WSAC	Executive Director	Eric Johnson	$\mathbf{N}$
Chandler Asset Management	SVP, Portfolio Strategist	Scott Prickett	$\mathbf{N}$
	VP, Portfolio Strategist	Julie Hughes	$\mathbf{N}$
WCRP Staff	Executive Director	Vyrle Hill	$\mathbf{N}$
	Specialty Services	David Goldsmith	$\mathbf{N}$
	Loss Control Coordinator	Jill Lowe	$\mathbf{N}$
	Accountant	Sue Colbo	$\overline{\mathbf{A}}$
	Administrative Assistant	Stacey Spears	V
	Claims Manager	Susan Looker	V
	Senior Claims Analyst	Mike Cook	V
	Claims Analyst	Holly Fierro	V
	Claims Representative	Lisa McMeekin	V
	Claims Assistant	Sally King	V

**CALL TO ORDER / WELCOME**: Susan Looker called the Roundtable to Order at 9:00 am and welcomed those in attendance. Around the room introductions took place. Susan Looker thanked Arthur J. Gallagher and the reinsurers. She announced the Contracts Manual is available and presented Lucy Schwallie with a Certificate of Appreciation. She then gave information on the crisis response policy endorsement through Lexington and how it was used for a recent jail case.

## ROUNDTABLE COMMENTS / INQUIRES:

The roundtable discussion took place - attendees shared information and made inquiries of the group. The topics discussed included:

- Horse racing
- Recent case updates
- Hearings Examiners and land use cases
- Jails moved to Commissioner's legislative authority
- Windshield claims
- Good Samaritans
- Recent jail cases
- Tribal issues
- Special event contracts
- Workers Comp programs
- Work crews and L&I hours

Roundtable Notes July 23, 2015 – Page 2 of 3

- Duty to report
- Generational exercise
- Cyber claims
- Pre-defense reviews
- Employment issues and cases
- Road design
- Social media usage
- Van use
- Public records
- Homeless housing
- Email training
- Body cameras
- Personnel turnover
- HIPPA
- Continuity of operations
- Fair and carnival issues
- Paint / lane striping
- Drug and mental health courts
- Campus security
- Extreme sports
- Drones

Susan Looker adjourned the Roundtable at 11:52 am and invited all to attend the Pool's luncheon. At the luncheon an overview of the Pool's history was presented and Dragon Certificates were awarded for the lowest combined loss severities and frequencies from April, 2010 through March, 2015.

Golden Dragon – Okanogan County Silver Dragon – Adams County Bronze Dragon – Kittitas County Copper Dragon – Columbia County